

# Veterinarians To Cats Client Information

Please complete the client information below.

Owner \_\_\_\_\_ Spouse/Other \_\_\_\_\_  
Last First MI Last First MI

Owner's Soc Sec # \_\_\_\_\_ Spouse/Other Soc Sec # \_\_\_\_\_  
Last 4 Digits Last 4 Digits

Email Address \_\_\_\_\_

Address \_\_\_\_\_ City \_\_\_\_\_

State \_\_\_\_\_ Zip Code \_\_\_\_\_

Primary Phone Number \_\_\_\_\_ / \_\_\_\_\_  
Owner Spouse/Other

Place of Employment \_\_\_\_\_ /Phone Number \_\_\_\_\_  
Owner

Place of Employment \_\_\_\_\_ /Phone Number \_\_\_\_\_  
Spouse/Other

Name of Person responsible for payment on this account \_\_\_\_\_  
Please Print

I agree to be responsible for all costs related to any collection of my account including attorney's fee in the amount of thirty-three and one-third percent (33.3%) of the outstanding balance at the time a collection attorney contacts me, which I hereby agree is reasonable. I further agree to pay interest rate of one and one-half percent (1.5%) or \$4.00 per month (whichever is greater) on any amount due Veterinarians To Cats, Ltd., which remains unpaid thirty (30) days after its due date.

Signature of responsible party \_\_\_\_\_ Date \_\_\_\_\_

PAYMENT IS EXPECTED AT THE TIME SERVICES ARE RENDERED. FOR YOUR  
CONVENIENCE WE ACCEPT THE FOLLOWING  
CASH CHECK VISA MASTERCARD DISCOVER AMERICAN EXPRESS  
CARE CREDIT

**PLEASE SIGN ADDITIONAL PAGES ATTACHED**

## VETERINARIANS TO CATS

Veterinarians To Cats is a full service hospital, however we are unable to provide around the clock supervision for some cases within our hospital and boarding facility.

We are staffed 8:00 A.M. to 5:30 P.M. Monday through Friday. There is a doctor, licensed technician, and kennel staff workers in on Saturday P.M. Sunday A.M. and P.M. to observe the cat(s) that are boarding or staying in the hospital, administering medication as needed, feeding and caring for the cat(s).

In some cases your cat may need to be transferred to the Emergency Veterinary Services of Roanoke for further observation and care during the hours we are closed and therefore not staffed. There is a fee payable to EVSR for this service.

By signing below I understand that Veterinarians To Cats is not staffed twenty four hours a day:

X \_\_\_\_\_ Date: \_\_\_\_\_

## LATE OR MISSED APPOINTMENT POLICY

We have in place, a Missed Appointment Policy. It is imperative that we at Veterinarians To Cats are on time to see all of our clients and ensure that each patient receives the time and attention that they deserve. Therefore, we ask that all of our clients show up on time or preferably early for their scheduled appointment.

If you need to cancel or reschedule your appointment, we ask that you give us a 24 hour notice by calling 540 989 1400. This will allow us to give the appointment time to another cat that needs to be seen. If there is a no call, no show, appointment canceled without a 24 hour notice, there will be a cancellation fee of \$62.46 per cat \*. This also applies to surgeries and grooms. We understand that unforeseen circumstances can happen, and this will be taken into consideration.

Also, if you are 15 minutes late for your appointment, you are considered late. You may be ask to reschedule, unless the doctor or technician has a circumstance in which they can work you into their schedule. However, this should not be expected.

\*Also the above amount can change without notice.

By signing below, you are stating that you have read and understand the above and that you are in agreement with this policy.

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Client Signature

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Date

06/06/24